#### Appendix I-Significant Audits from Prior Reports

Under the Agency audit management decision process, the GSA Office of the Chief Financial Officer, Office of the Controller, is responsible for tracking the implementation of audit recommendations after a management decision has been reached. That office furnished the following status information.

Thirteen audits highlighted in prior reports to the Congress have not yet been fully implemented; all are being implemented in accordance with currently established milestones.

#### Use of the Occupancy Agreement

Period First Reported: October 1, 2001 to March 31, 2002

The review examined rent billing records covered by Occupancy Agreements (OA). The report contained six recommendations; they have not been implemented.

The recommendations involve establishing and supporting the OA; considering an electronic signature requirement; measuring the time an OA remains in draft status; tracking the variance between OA projected rent and actual billed rent; including enough information on the OA to identify the space assigned: and providing OA coordination. They are scheduled for completion between October 15, 2002 and January 15, 2003.

#### The Federal Security Risk Manager **Program**

Period First Reported: October 1, 2001 to March 31, 2002

The review focused on the first cycle of risk assessments in the Federal Security Risk Manager Program. The report contained five recommendations; they have not been implemented.

The recommendations involve revisitina terminology and threat ratings; ensuring that security officials have sufficient guidance to address emerging threats; capturing information to ensure security database requirements are met; improving funding coordination; and addressing the Federal security risk manager flaws to make the threat assessment performance measure more meaningful. They are scheduled for completion between October 4, 2002 and April 15, 2003.

#### Desktop Program for Office Products

Period First Reported: October 1, 2001 to March 31, 2002

The review focused on award contracts to the desktop program. The report contained one recommendation; it has not been implemented.

The recommendation involves having contracting officials obtain, analyze, and determine whether government sales data would help improve the desktop program. It is scheduled for completion by March 15, 2003.

#### Asbestos Management

Period First Reported: April 1, 2001 to September 30, 2001

The review assessed the administrative aspects of asbestos management in one region. The report contained two recommendations: one has been implemented.

The remaining recommendation involves establishing management control techniques. It is scheduled for completion by January 15, 2003.

#### PBS' Fire Safety Risk Management

Period First Reported: April 1, 2001 to September 30, 2001

The review evaluated fire safety risk management in PBS facilities. The report contained one recommendation: it has not been implemented.

The recommendation involves implementing a comprehensive fire safety management system. The recommendation is scheduled for completion by November 15, 2002.

#### Electronic Commerce Systems Security

Period First Reported: April 1, 2001 to September 30, 2001

The review examined nine selected electronic The report contained four commerce systems. recommendations; they have not been implemented.

The recommendations include establishing a process for reviewing system security requirements; providing guidance to clarify GSA Order 2100.1; tasking appropriate Agency officials with responsibility for

#### Appendix I-Significant Audits from Prior Reports

GSA's systems; and establishing a process to ensure responsibilities of key security personnel. recommendations are scheduled for completion between December 15, 2002 and May 15, 2003.

#### Operating Equipment Inventories

Period First Reported: October 1, 2000 to March 31, 2001

The review focused on equipment maintenance maintained by contractors. The report contained two recommendations; one has been implemented.

The remaining recommendation involves identifying the responsibility for maintenance programs to contractors. It is scheduled for completion by February 15, 2003.

#### **Contract Security Guard Program**

Period First Reported: October 1, 1999 to March 31, 2000

The review assessed the Contract Security Guard Program. The report contained eight recommendations; six have been implemented.

The remaining recommendations include developing a national training program, and witnessing firearm qualification sessions and tracking qualification status of contract guards. They are scheduled for completion by November 15, 2002.

#### Real Property Management Information System

Period First Reported: October 1, 1999 to March 31, 2000 The review evaluated the System for Tracking and Administering Real Property (STAR). The report contained four recommendations; one has been implemented.

The remaining recommendations include identifying capabilities needed in STAR, developing a

project plan, and establishing a project management They are scheduled for completion team. between July 15, 2003 and October 15, 2003.

#### Local Area Network Security Risks

Period First Reported: April 1, 1999 to September 30, 1999

The review focused on the local area network (LAN) security. The report contained four recommendations; two have been implemented.

The remaining recommendations include establishing processes for managing accounts and contingency plans, and identifying controls for remote access to Both are scheduled for completion by May 15, 2003.

#### Security Standards for New Buildings

Period First Reported: October 1, 1998 to March 31, 1999

The review evaluated security standards for new and renovated Federal buildings. The report contained two recommendations; one has been implemented.

The remaining recommendation involves creating security standards for newly acquired leased space. It is scheduled for completion by April 15, 2003.

#### Information Systems Security

Period First Reported: April 1, 1998 to September 30, 1998

The review assessed the security measures of six major GSA Internet and Intranet applications. The report contained four recommendations; three have been implemented.

The remaining recommendation involves specifying roles and responsibilities to ensure security. It is scheduled for completion by February 15, 2003.

### Appendix I-Significant Audits from Prior Reports

#### Contract Workload Management

Period First Reported: October 1, 1997 to March 31, 1998

The review identified opportunities for improving workload management. The report contained one recommendation; it has not been implemented.

The recommendation involves the need to automate key activities of the contracting process. scheduled for completion by April 15, 2003.

#### **Financial** Recommendations

Funds to Questioned Be Put To (Unsupported) **Better Use** Costs

Date of Audit Number Title Report

(Note: Because some audits pertain to contract award or actions that have not yet been completed, the financial recommendations to these reports are not listed in this Appendix.)

#### PBS Internal Audits

05/23/02	A020042	Review of Complaint by NCLN20, Inc. Regarding Default of Contract Number GS05P01GCD0009
07/24/02	A020107	Survey of GSA's Support to FEMA
07/29/02	A010258	Review of Procurements Made by the Denver Federal Center Service Center
07/30/02	A010184	Audit of PBS' Outleasing Program, Great Lakes Region
08/13/02	A020122	Audit of Security Process for Contract Personnel in the National Capital Region
08/14/02	A020121	Review of Internal Controls over Environmental Liabilities
08/29/02	A020092	Follow-Up Review of the Federal Protective Service's Contract Guard Program
09/11/02	A020215	Operational Issues Impacting the Planned Transition of the Federal Protective Service to the Department of Homeland Security
09/17/02	A020057	Audit of Southeast Sunbelt Region 4 Federal Protective Service's Guard Payment Procedures
09/18/02	A020166	Review of Procurements Made by the Kansas Property Management Center
09/27/02	A020127	Advisory Review of PBS's Usage of Energy Savings Performance Contracts

			Fina	ıncial
				nendations
			Funds to	Questioned
Date of	Audit	Tid.	Be Put To	(Unsupported)
Report	Number	Title	Better Use	Costs
09/30/02	A010230	Audit of the Public Buildings Service, Great		
		Lakes Region, North Central States, Property		
		Management Center		
00/20/02	A000400	Overview of Densir and Alterations Drawers		
09/30/02	A020102	Overview of Repair and Alterations Program		
09/30/02	A020056	Audit of Controls Over Reimbursable Work		
00/00/02	71020000	Authorizations Billing Practices in the		
		Greater Southwest Region		
09/30/02	A020083	Audit of Guard Service Contracts, Federal		
		Protective Service, Region 9		
PRS Con	tract Audit	e		
04/03/02	A010263	Preaward Audit of a Claim: Island ADC, Inc.,		
		Subcontractor to Turner Construction		
		Company, Contract Number GS-02P-95- DTC-0014		
		D1C-0014		
04/12/02	A020129	Audit of Claim for Increased Costs:		
		Schweiger Construction Company, Contract		
		Number GS-06P-96-GYD-0010		
0.4/4.0/00	1010010	D		
04/18/02	A010248	Preaward Audit of a Claim: LBL Skysystems, Inc., Subcontractor to Turner Construction		
		Company, Contract Number GS-02P-95-		
		DTC-0014		
04/29/02	A010262	Preaward Audit of a Claim: Coken Company,		
		Inc., Subcontractor to Turner Construction		
		Company, Contract Number GS-02P-95-		
		DTC-0014		
04/29/02	A020154	Audit of Request for Equitable Adjustment:		
0-1/25/02	71020104	Control Systems International, Contract		
		Number GS-04P-97-EXC-0015		
04/30/02	A020101	Preaward Audit of a Claim, Additional		
		Change Items: Turner Construction		
		Company, Contract Number GS-02P-95- DTC-0014		
		D10-0014		

**Financial** 

				iliciai
Date of Report	Audit Number	Title	Funds to Be Put To Better Use	endations Questioned (Unsupported) Costs
Корол	rianibo.	1100	Dotto: Goo	00010
05/16/02	A020115	Limited Scope Audit of a Termination Claim: Patriot Group Contractors, Inc., Contract Number GS-11P-99-MAC-0006		
05/17/02	A020125	Audit of Acceleration Costs: J. Kokolakis Contracting, Inc., Contract Number GS-02P-98-DTC-0056N		
05/17/02	A020134	Audit of Delay Costs: J. Kokolakis Contracting, Inc., Contract Number GS- 02P-98-DTC-0056N		
05/22/02	A020157	Audit of Request for Equitable Adjustment: William R. Nash, Inc., Contract Number GS-04P-97-EXC-0015		
05/28/02	A020158	Audit of Request for Equitable Adjustment: Lynn Rai Electric, Inc., Contract Number GS-04P-97-EXC-0015		
05/29/02	A020124	Preaward Audit of a Claim for Increased Costs: Res-Com Insulation, Inc., Subcontractor to Morse Diesel International, Inc., New U.S. Courthouse & Federal Building, Sacramento, California, Contract Number GS-09P-95-KTC-0032		
05/29/02	A020109	Preaward Audit of a Claim: Schindler Elevator Corporation, Subcontractor to Turner Construction Company, Contract Number GS-02P-95-DTC-0014		
05/29/02	A020152	Preaward Audit of a Termination Settlement Proposal: Central Elevator, Inc., Contract Number GS-02P-99-DTC- 0016		
05/30/02	A020155	Audit of Request for Equitable Adjustment: Bay Mechanical, Inc., Contract Number GS-04P-97-EXC-0015		
05/31/02	A020156	Audit of Request for Equitable Adjustment: Mechanical Insulations, Inc., Contract Number GS-04P-97-EXC-0015		

				ncial nendations
Date of Report	Audit Number	Title	Funds to Be Put To Better Use	Questioned (Unsupported) Costs
06/06/02	A020132	Audit of Claim for Increased Costs: Dick Corporation, Contract Number GS-05P-97- GBC-0011		
06/06/02	A020142	Audit of Claim for Increased Costs: Mohawk Re-Bar Services, Inc., Subcontractor to Dick Corporation, Contract Number GS-05P-97- GBC-0011		
06/06/02	A020141	Audit of Claim for Increased Costs: The Albert M. Higley Co., Subcontractor to Dick Corporation, Contract Number GS-05P-97-GBC-0011		
06/07/02	A020079	Audit of Request for Equitable Adjustment: Atlantic Coast Mechanical, Inc., Contract Number GS-04P-97-EXC-0015		
06/12/02	A020097	Preaward Audit of a Claim for Increased Costs: Artisans G & H Fixtures, Inc., Subcontractor to Morse Diesel International, Inc., New U.S. Courthouse & Federal Building, Sacramento, California, Contract Number GS-09P-95-KTC-0032		
06/21/02	A020174	Preaward Audit of Architect and Engineering Services Contract: Cagley & Associates, Inc., Solicitation Number GS-11P-01-YTD- 0319		
06/27/02	A010239	Preaward Audit of a Claim: Turner Construction Company, Contract Number GS-02P-95-DTC-0014		
07/16/02	A020191	Preaward Audit of Supplemental Architect and Engineering Contract: McMullan & Associates, Inc., Solicitation Number GS-11P-01-YTD-0319		
07/30/02	A020086	Preaward Audit of a Claim for Increased Costs: Raymond Interior Systems North, Subcontractor to Morse Diesel International, Inc., New U.S. Courthouse & Federal Building, Sacramento, California, Contract Number GS-09P-95-KTC-0032		

				ncial endations
Date of Report	Audit Number	Title	Funds to Be Put To Better Use	Questioned (Unsupported) Costs
08/01/02	A020153	Preaward Audit of a Termination Settlement Proposal: L&H Construction Co., Inc., Contract Number GS-02P-99- DTC-0013		
08/06/02	A020207	Preaward Audit of Architect-Engineer Design Services Contract: Goody, Clancy & Associates, Inc., Solicitation Number GS- 01P-BZC-0005		
08/07/02	A020173	Preaward Audit of a CQM Proposal: CCJN & Company, Architects & Planners, P.C., Requisition/Procurement Request Number 2PMC-U-02-CQM		
08/12/02	A020211	Audit of Supplemental Architect and Engineering Services Contract: DNK Architects, Inc., Contract Number GS05P02GAD0129		
08/12/02	A020119	Audit of Request for Equitable Adjustment: Coken Company, Inc., Contract Number GS-04P-97-EXC-0015		
08/26/02	A020175	Preaward Audit of a Termination Settlement Proposal: Knightsbridge Construction Corp., Contract Number GS- 02P-01-PCU-0035		
08/30/02	A020187	Preaward Audit of Architect and Engineering Services Contract: Smith-Miller & Hawkinson Architects, LLP, Contract Number GS-02P-02-DTC-0012		
09/03/02	A020114	Audit of Claim for Increased Costs: Cleveland Construction, Inc., Subcontractor to Clark Construction Group, Inc., Contract Number GS-04P-97- EXC-0015		
09/04/02	A020180	Preaward Audit of Architect and Engineering Services Contract: Adtek Engineering, Inc., Solicitation Number GS-11P-01-YTD-0319		

				ancial
			Funds to	nendations Questioned
Date of	Audit		Be Put To	(Unsupported)
Report	Number	Title	Better Use	Costs
09/12/02	A020184	Audit of Request for Equitable Adjustment: Atlantic Coast Mechanical, Inc., Contract Number GS-04P-97-EXC-0015		
		Number GO-041 -37-EXC-0013		
09/13/02	A020225	Preaward Audit of Supplemental Architect and Engineering Services Contract: Architura Corporation, Solicitation Number GS05P02GAD0091		
09/24/02	A020196	Preaward Audit of Architect and Engineering Services Contract: BEI Structural Engineers, Inc., Solicitation Number GS-11P-01-YTD- 0319		
09/26/02	A020201	Preaward Audit of a Claim: Almar Plumbing and Heating Corp., Subcontractor to Turner Construction Company, Contract Number GS-02P-95-DTC-0014		
FSS Inter	rnal Audits			
04/17/02	A020040	Management Advisory Report on Assessment of Overseas Travel Regulations, Allowances, and Differentials, Pacific Rim Region		
04/23/02	A010204	Audit of FSS's Contractor Responsibility Determinations		
05/16/02	A010255	Audit of Personal Property Donations Northwest/Arctic Region		
06/25/02	A020104	Review of Delinquent Payments from NIB/NISH Contractors		
09/09/02	A020128	Review of the Feasibility of Retrieving Expense and Revenue by Vehicle from the Financial System		
09/26/02	A010171	Advisory Review of GSA's Household Goods Shipment Program		

				ncial endations
Date of Report	Audit Number	Title	Funds to Be Put To Better Use	Questioned (Unsupported) Costs
FSS Con	tract Audits	•		
04/11/02	A60648	Postaward Audit of Multiple Award Schedule Contract: Gaylord Bros., Contract Numbers GS-00F-3918A & GS- 00F-3919A		\$592,556
04/16/02	A010102	Interim Postaward Audit of Multiple Award Schedule Contract: Sears Contract Sales, Contract Number GS-21F-0003J		\$167,231
05/23/02	A020159	Limited Audit of Termination Proposal: Sport Supply Group, Inc., Amended Purchase Order Number VPN-B-A8257-IV		
06/10/02	A020123	Interim Period Postaward Audit of Multiple Award Schedule Contracts: Ansley Business Materials, GSA Contract Numbers GS-15F-9507C and GS-14F- 0679G		
06/18/02	A010223	Interim Period Postaward Audit of Multiple Award Schedule Contract: Ecolab, Inc., Contract Number GS-10F-7771A		
07/02/02	A020131	Preaward Audit of Multiple Award Schedule Contract Extension through July 31, 2007: Avaya, Incorporated, Contract Number GS-35F-4321D		
07/08/02	A020094	Preaward Audit of Multiple Award Schedule Contract: QSS Group, Inc., Solicitation Number FCIS-JB-980001-B		
07/11/02	A020065	Preaward Audit of Multiple Award Schedule Contract: Danka Office Imaging Company, Solicitation Number FCGE-C1-00-0001-B		
07/29/02	A010180	Interim Postaward Audit of Multiple Award Schedule Contract: Maytag Appliances Sales Co., Contract Number GS-21F- 0001J		\$283,559

				incial nendations
Date of Report	Audit Number	Title	Funds to Be Put To Better Use	Questioned (Unsupported) Costs
07/31/02	A020145	Preaward Audit of Multiple Award Schedule Contract: C & E Services, Inc., Solicitation Number 7FXP-D4-01-0539-B		
09/26/02	A020066	Limited Scope Postaward Audit of Multiple Award Schedule Contract: Danka Office Imaging Company		\$1,351
09/27/02	A020212	Preaward Audit of Multiple Award Schedule Contract: Kar Products, LLC., Solicitation Number 7FXP-D4-01-0539-B		
FTS Inter	nal Audits			
08/27/02	A020185	Audit of Federal Technology Service Financial Controls over Information Technology Solutions		
09/27/02	A010238	Review of the FTS2001 Billing System, Federal Technology Service		
FTS Con	tract Audits			
07/11/02	A020194	Preaward Audit of Cost or Pricing Data: Infopro Incorporated, Solicitation Number GSC-TFMG-02-M038		
08/05/02	A020193	Preaward Audit of Cost or Pricing Data: CITI, Solicitation Number GSC-TFMG-02-M038		
Other Int	ernal Audit	S		
05/10/02	A010187	Audit of the General Services Administration's Fiscal Years 2001 and 2000 Financial Statements		
07/16/02	A010268	Audit of GSA's Inventorying Process for the Federal Activities Inventory Reform Act		
08/05/02	A010257	Review of GSA's Awards Program		
08/09/02	A010050	Audit of the Administration of the Pegasys Project by the Office of the Chief Financial Officer		

			Recomm	ncial nendations
Date of Report	Audit Number	Title	Funds to Be Put To Better Use	Questioned (Unsupported) Costs
08/30/02	A010029	Feddesk's Online Services Require a Risk Assessment and Careful Consideration of User Requirements		
09/11/02	A020163	Review of Payroll Internal Controls- FY 2002		
09/26/02	A020011	Audit of GSA's Electronic Mail System Security		
09/30/02	A020112	Review of Controls over Purchase Card Program for the Greater Southwest Region's Federal Supply Service and Federal Technology Service		
09/30/02	A020168	Audit of Management Controls over Recovery Auditing Services Administered by the Office of the Chief Financial Officer		
09/30/02	A020147	Government Information Security Reform Act GSA OIG Annual Report for FY 2002		
Non-GSA	Contract A	udits		
06/14/02	A020088	Audit of Contract Cost: Computer Sciences Corporation, Contract Number GS00K96AJD0012		
08/09/02	A020198	Preaward Audit of Cost or Pricing Data: Shell Oil Company		
09/30/02	A020235	Preaward Audit of Cost or Pricing Data: Shell Oil Company		

Pursuant to Section 810, Prompt Resolution of Audit Recommendations, of the National Defense Authorization Act, (Public Law 104-106), 5 U.S.C. App. 3, § 5 note, this appendix identifies those audit reports

where final actions remain open 12 months after the report issuance date. The GSA Office of the Chief Financial Officer, Office of the Controller, furnished the following information.

Audits with Management Decisions Made after February 10, 1996 for Which No Final Action Has Been Completed

Date of Report	Audit Number	Title
Contract	Audits	
11/01/96	A21882	Postaward Audit of Multiple Award Schedule Contract: Hamilton Sorter Company, Inc., Contract Number GS-00F-07065 for the Period November 14, 1988 Through September 30, 1991
11/01/96	A31851	Postaward Audit of Multiple Award Schedule Contract: Hamilton Sorter Company, Inc., Contract Number GS-00F-02598 for the Period August 26, 1988 Through March 31, 1991
11/01/96	A31865	Postaward Audit of Multiple Award Schedule Contract: Hamilton Sorter Company, Inc., Contract Number GS-00F-02046 for the Period December 4, 1987 Through September 30, 1990
03/21/97	A70632	Preaward Audit of Change Order Proposal: Expert Electric, Inc., Contract Number GS-02P-94-CUC-0033(N)
03/24/97	A72434	Audit of Real Estate Tax Adjustments: WRC Properties, Inc., Lease Number GS-09B-88163, Calendar Years 1990 Through 1996
06/27/97	A71811	Audit of Claim for Increased Costs, Miscellaneous Subcontractors to Morse Diesel International, Inc., Contract Number GS06P94GYC0037
07/11/97	A71803	Audit of Claim for Increased Costs: Nicholson Construction Company, Contract Number GS06P94GYC0037
07/22/97	A71804	Audit of Claim for Increased Costs: Rodio/ICOS St. Louis Joint Venture, Subcontractor to Morse Diesel International, Inc., Contract Number GS06P94GYC0037
07/31/97	A71820	Audit of Claim for Increased Costs: Morse Diesel International, Inc., Contract Number GS06P94GYC0037
08/05/97	A73617	Refund From The Committee For Purchase From People Who Are Blind Or Severely Disabled, Agreement Number GS-02F-61511
08/22/97	A70646	Preaward Audit of a Delay Claim: Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)

Date of Report	Audit Number	Title
09/22/97	A70649	Preaward Audit of a Delay Claim: Consolidated Electric, Inc., Subcontractor to Beacon/Pro Con, Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
09/24/97	A71526	Price Adjustments on Multiple Award Schedule Contract: Domore Corporation, Contract Number GS-00F-5232A for the Interim Period December 1, 1997 Through January 31, 2001
10/23/97	A70655	Preaward Audit of a Delay Claim: Denron Plumbing and HVAC, Inc., Subcontractor to Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
10/24/97	A70660	Preaward Audit of a Change Order Proposal: Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
11/12/97	A70656	Preaward Audit of a Delay Claim: J.C. Higgins Corp., Subcontractor to Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
11/26/97	A22536	Postaward Audit of Multiple Award Schedule Contract: Ingres Corporation, Contract Number GS00K89AGS5589
11/26/97	A32476	Limited Audit of Government Billings: Ingres Corporation, Contract Number GS00K89AGS5589
12/24/97	A80602	Preaward Audit of a Delay Claim: Dan Lepore and Sons, Inc., Subcontractor to Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
01/12/98	A80604	Preaward Audit of a Delay Claim: Able Finishing, Inc., Subcontractor to Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
01/12/98	A80608	Preaward Audit of a Delay Claim: Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
02/05/98	A80609	Preaward Audit of a Delay Claim: The Woodworks Architectural Millwork, Inc., Subcontractor to Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
02/11/98	A80607	Preaward Audit of a Claim: Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
03/19/98	A81515	Audit of Claim for Increased Costs: Herman B. Taylor Construction Company, Contract Number GS-07P-92-HUC-0017
04/13/98	A80621	Preaward Audit of a Claim: Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070 (N)
05/27/98	A42146	Postaward Audit of Multiple Award Schedule Contract: Haworth, Incorporated, Contract Number GS-00F-07010

Date of Report	Audit Number	Title
06/17/98	A82441	Preaward Audit of a Claim for Increased Costs: Morse Diesel International, Inc., Contract Number GS-09P-95-KTC-0010
07/17/98	A60934	Postaward Audit of Multiple Award Schedule Contract: Interface Flooring Systems, Inc., Contract Number GS-00F-0002A for the Interim Period October 8, 1992 Through February 28, 1997
09/04/98	A990302	Postaward Audit of Multiple Award Schedule Contract: Westinghouse Furniture Systems, Contract Number GS-00F-76574
09/22/98	A80931	Preaward Review of Multiple Award Schedule Contract For The Extension Period April 1, 1999 Through March 31, 2004: Computer Associates International, Inc., Contract Number GS-35F-5169H
09/24/98	A82456	Audit of Termination Settlement Proposal: Witherington Construction Corporation, Contract Number GS-07P-95-HUC-0068
10/13/98	A80636	Preaward Audit of a Claim: Structural Preservation Systems, Inc., Contract Number GS-02P-96-DTC-0033
11/13/98	A82471	Preaward Audit of a Claim for Increased Costs: Hensel Phelps Construction Company, Contract Number GS-08P-96-JFC-0006
11/16/98	A80646	Preaward Audit of a Claim: Beacon/Pro Con Joint Venture, Contract Number GS-02P-94-CUC-0070(N)
12/15/98	A82472	Preaward Audit of a Claim for Increased Costs: Trautman & Shreve, Inc., Subcontractor to Hensel Phelps Construction Company, Contract Number GS-08P-96-JFC-0006
02/05/99	A995113	Preaward Audit of Supplemental Architect and Engineering Services Contract: Van Deusen & Associates, Solicitation Number GS-02P-98-PLD-0029(N)
02/17/99	A995100	Preaward Audit of a Claim: Chereco Co., Inc., Subcontractor to TGMI/Contractors Inc., Contract Number GS-03P-96-DXC-0021
03/24/99	A995128	Preaward Audit of Cost or Pricing Data: Sachs Electric Company, Subcontractor to Morse Diesel International, Inc., Contract Number GS06P95GZC0501
03/30/99	A995150	Preaward Audit of Supplemental Architect and Engineering Services Contract; Ammann & Whitney Consulting Engineers, P.C., Solicitation Number GS-02P-98-PLD-0015(N)
04/02/99	A995182	Preaward Audit of Architect and Engineering Services Contract: Staunton Chow Engineers, P.C., Solicitation Number GS-02P-98-PLD-0015(N)

Date of Report	Audit Number	Title
05/05/99	A995151	Preaward Audit of Supplemental Architect and Engineering Services Contract: Wank Adams Slavin Associates, Solicitation Number GS-02P-98-PLD-0015(N)
06/08/99	A995192	Limited Postaward Audit of Multiple Award Schedule Contract for the Period April 1, 1997 Through February 28, 1999: Danka Office Imaging Company, Contract Number GS-26F-1018B
06/15/99	A42113	Postaward Audit of Multiple Award Schedule Contract: Herman Miller Inc., Contract Number GS-00F-07000
06/15/99	A995171	Audit of Incurred Costs: Niagara Mohawk Power Corporation, Contract Numbers EMN-1999-MO-2032 & EMN-1999-MO-2036
06/18/99	A995220	Audit of Claim for Increased Costs: PM Realty Group, Ltd., Contract Number GS05P96GAC0187
06/22/99	A995164	Preaward Audit of Multiple Award Schedule Contract: Compaq Computer Corporation, Extension to Contract Number GS-35F-4544G
06/24/99	A995231	Audit of Small Business Subcontracting Plan: Rael Automatic Sprinkler Company, GS-02P-95-DTC-0041(N)
07/07/99	A995249	Audit of Small Business Subcontracting Plan: L. Martone and Sons, Inc., Contract Number GS-02P-95-DTC-0041(N)
07/07/99	A995209	Audit of Claim for Increased Costs: The Spector Group, Contract Number GS-02P-92CUC0029(N)
07/30/99	A995173	Audit of Incurred Costs: Duke Engineering & Services, Contract Numbers EMN-1999-MO-2032 & EMN-1999-MO-2036
08/12/99	A995215	Audit of Incurred Costs: KeySpan Energy, Contract Numbers EMN-1999-MO-2032 & EMN-1999-MO-2036
09/09/99	A995283	Preaward Review of Multiple Award Schedule Contract: National Education Training Group, Inc., Contract Number GS-02B-22885
09/15/99	A52534	Postaward Audit of Multiple Award Schedule Contract: Intermec Corporation, Contract Number GS00K91AGS5288
09/15/99	A52565	Postaward Audit of Multiple Award Schedule Contract: Intermec Corporation, Contract Number GS00K91AGS5288 (PS01)
09/15/99	A52566	Postaward Audit of Multiple Award Schedule Contract: Intermec Corporation, Contract Number GS00K91AGS5288 (PS02)

Date of Report	Audit Number	Title
09/23/99	A995296	Preaward Audit of Multiple Award Schedule Contract: TCT Technical Training, Inc., Contract Number GS-02F-9308C for the Period October 1, 1999 to September 30, 2004
10/04/99	A995275	Preaward Audit of Change Order Proposal to Contract Number GS-02P93CUC0071 for the Final Phase of the African Burial Ground Project, Howard University
10/13/99	A995262	Preaward Audit of a Claim: Metropolitan Steel Industries, Inc., Subcontractor to Turner Construction Company, Contract GS-02P-95-DTC-0014(N)
10/26/99	A995278	Preaward Audit of a Claim: Midlantic Erectors, Inc., Subcontractor to Metropolitan Steel Industries, Inc., Contract Number GS-02P-95-DTC-0014(N)
11/04/99	A995272	Preaward Audit of a Claim: Metropolitan Steel Industries, Inc., Subcontractor to Turner Construction Company, Contract Number GS-02P-95-DTC-0014(N)
11/10/99	A995271	Preaward Audit of Architect and Engineering Services Contract: HLW International LLP, Contract Number GS-02P-93-CUC-0062
11/29/99	A995304	Preaward Audit of Multiple Award Schedule Contract for the Extension Period October 1, 1999 Through September 30, 2004: Coastal Video Communications Corp., Contract Number GS-02F-9309C
11/30/99	A995289	Preaward Audit of Architect and Engineering Services Contract: Accu-Cost Construction Consultants, Inc., Subcontractor to HLW International LLP, Contract Number GS-02P-93-CUC-0062
12/08/99	A995330	Preaward Audit of Multiple Award Schedule Contract: Caswell International Corporation, Contract Number GS-02F-0434D
01/07/00	A000821	Preaward Audit of the Extension of Multiple Award Schedule Contract Number GS-02F-1407H: Development Dimensions International, Inc.
01/11/00	A000819	Preaward Audit of Architect and Engineering Services Contract: Gordon H. Smith Corporation, Subcontractor to HLW International LLP, Contract Number GS-02P-93-CUC-0062
02/08/00	A995167	Price Adjustments on Multiple Award Schedule Contract: National Education Training Group, Inc., Contract Number GS-02F-0429D for the Interim Period March 1, 2000 Through March 31, 2000
02/15/00	A40910	Postaward Audit of Multiple Award Schedule Contract: McNaughton Book Service, Contract Number GS-02F-52166 for the Period February 24, 1989 to July 31, 1992

Date of Report	Audit Number	Title	
02/17/00	A000923	Preaward Audit of Multiple Award Schedule Contract: Shamrock Scientific Specialty Systems, Inc., Contract Number GS-14F-9732C	
03/02/00	A000934	Preaward Audit of Multiple Award Schedule Contract: TimeMed Labeling Systems, Inc., Contract Number GS-14F-0150D	
03/06/00	A000948	Preaward Audit of Multiple Award Schedule Contract: 3M Company, Contract Number GS-14F-0161D	
03/06/00	A000963	Preaward Audit of a Claim: Trataros Construction, Inc., Contract Number GS-02P-96-DTC-0033	
03/09/00	A000911	Preaward Audit of Multiple Award Schedule Contract for the Extension Period February 29, 2000 Through February 28, 2005: Adams Marketing Associates, Inc., Contract Number GS-14F-9734C	
03/10/00	A000936	Preaward Audit of Multiple Award Schedule Contract for the Extension Period February 29, 2000 Through February 28, 2005: George W. Allen Co., Inc., Contract Number GS-14F-0177D	
03/29/00	A81830	Postaward Audit of Standardization and Control of Industrial-Quality Tools Contract: Wright Tool Company, Contract Number GS-00F-14609 for the Period March 8, 1991 Through February 29, 1996	
03/29/00	A995122	Postaward Audit of Standardization and Control of Industrial-Quality Tools Contract: Wright Tool Company, Contract Number GS-00F-14609 for the Interim Period March 1, 1996 Through April 30, 1998	
04/04/00	A000943	Preaward Audit of a Claim for Increased Costs: Cali-U.S.A. Acoustics, Inc., Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012	
04/17/00	A000889	Preaward Audit of a Claim for Increased Costs: Italian Marble and Tile Company, Inc., Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012	
04/25/00	A000975	Preaward Audit of Multiple Award Schedule Contract: Day Runner, Incorporated, Contract Number GS-14F-0193D	
05/02/00	A000918	Preaward Audit of a Claim for Increased Costs: Morrow-Meadows Corporation, Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012	
05/08/00	A000944	Preaward Audit of a Claim for Increased Costs: Columbia Fabricating Company, Inc., Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012	

Date of Report	Audit Number	Title
05/11/00	A000950	Preaward Audit of a Claim for Increased Costs: Moon and Crockett Plumbing Corporation, Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
05/11/00	A000993	Preaward Audit of a Claim: Trataros Construction, Inc., Contract Number GS-02P-96-DTC-0033
05/16/00	A001007	Preaward Audit of Multiple Award Schedule Contract for the Extension Period February 29, 2000 Through February 28, 2005: Franklin Covey, Contract Number GS-14F-9729C
05/18/00	A000961	Preaward Audit of a Claim for Increased Costs: Washington Iron Works, Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
05/18/00	A001009	Limited Postaward Audit of Multiple Award Schedule Contract: Day Runner, Incorporated, Contract Number GS-14F-0193D
05/25/00	A000955	Limited Scope Postaward Audit: Voyager Fleet Systems, Inc., Contract Number GS-23F-98006
05/26/00	A000853	Preaward Audit of a Claim for Increased Costs: Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
06/01/00	A000971	Audit of Claims for Increased Costs: Midwest Curtainwalls, Inc., The Federal Triangle Project
06/27/00	A000860	Interim Postaward Audit: Voyager Fleet Systems, Inc.'s Compliance with Fuel Tax Requirements under Contract Number GS-23F-98006
06/30/00	A001000	Limited Scope Postaward Audit: AOC Solutions, Inc., Contract Number GS-23F-98006
07/19/00	A000940	Preaward Audit of a Claim: Coken Company, Inc., Subcontractor to Turner Construction Company, Contract Number GS-02P-95-DTC-0014
07/27/00	A001028	Limited Review of Contract Extension Claim: International Services, Inc., Contract Number GS-02P-94-CTD-0141
07/28/00	A000916	Preaward Audit of a Claim for Increased Costs: Raymond Interior Systems, Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012

Date of Report	Audit Number	Title
08/01/00	A001001	Preaward Audit of a Claim for Increased Costs: Aztec Fire Protection, Inc., Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
08/23/00	A001018	Preaward Audit of a Claim for Increased Costs: Borbon, Inc., Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
08/24/00	A000941	Preaward Audit of a Claim: Centrifugal/Mechanical Associates, Inc., Subcontractor to Turner Construction Company, Contract Number GS-02P-95-DTC-0014
08/28/00	A001023	Preaward Audit of a Claim for Increased Costs: Cali-U.S.A. Acoustics, Inc., Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
08/31/00	A001044	Audit of Billings Under Contract Number GS06P99GZC0304: Fire Assurance, Inc.
09/28/00	A001051	Preaward Audit of Multiple Award Schedule Contract: Motorola, Inc., Solicitation Number FCIS-JB-980001B-03-23-98
10/17/00	A001024	Preaward Audit of a Claim: Canron Fabrication Corp., Second-Tier Subcontractor to Turner Construction Company, Contract Number GS-02P-95-DTC-0014
10/25/00	A001098	Preaward Audit of a Claim for Increased Costs: Well-Bilt Aluminum Products, Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
10/30/00	A000942	Preaward Audit of a Claim: Centrifugal/Mechanical Associates, Inc., Subcontractor to Turner Construction Company, Contract Number GS-02P-95-DTC-0014
10/30/00	A001082	Preaward Audit of a Claim for Increased Costs: Invensys Building Systems, Inc., Second Tier Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
11/08/00	A001085	Preaward Audit of a Claim for Increased Costs: D. Burke Mechanical Corp., Second Tier Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
11/09/00	A001078	Preaward Audit of a Claim (Unresolved Change Orders): Warren Electrical Construction Corporation, Subcontractor to Archer-Western Contractors, Ltd., Contract Number GS-03P-96-DXC-0017

Date of Report	Audit Number	Title
12/07/00	A001025	Preaward Audit of a Claim for Increased Costs: Aztec Contracting, Inc., Subcontractor to Ray Wilson Company, Ronald Reagan Federal Building & U.S. Courthouse, Santa Ana, California, Contract Number GS-09P-95-KTC-0012
12/13/00	A010047	Preaward Audit of Claim: Culpepper Construction Company, Inc., Contract Number GS-04P-96-EXC-0033
12/21/00	A42160	Postaward Audit of Multiple Award Schedule Contract: Storage Technology Corporation, Contract Number GS00K92AGS5574
01/10/01	A001092	Audit of Billings under Contract Number GS06P99GZC0304: Wayne Automatic Sprinkler Corporation, Subcontractor to Fire Assurance, Inc.
01/10/01	A001021	Postaward Audit of Multiple Award Schedule Contract: Merant, Inc. for the Interim Period March 26, 1999 Through September 30, 2000, Contract Number GS-35F-0 322J
01/10/01	A001021	Postaward Audit of Multiple Award Schedule Contract and Industrial Funding Fee: Merant, Inc. for the Interim Period March 26, 1999 Through September 30, 2000, Contract Number GS-35F-0322J
01/25/01	A001081	Preaward Audit of a Claim for Increased Costs: Coken Company, Inc., Subcontractor to Dick Corporation, U.S. Courthouse & Federal Building, Phoenix, Arizona, Contract Number GS-09P-96-KTC-0070
01/29/01	A000909	Preaward Audit of a Claim: Turner Construction Company, Contract Number GS-02P-95-DTC-0014
02/06/01	A010094	Preaward Audit of a Claim: Smith & Oby Company, Contract Number GS-05P-99-GBC-0025
02/08/01	A010089	Audit of a Claim for Increased Costs: Palafox Street Associates, L.P., Federal Courthouse, Pensacola, FL, Lease Number GS-04B-35055
02/12/01	A001047	Preaward Audit of a Claim (Time Impact Costs): Warren Electrical Construction Corporation, Subcontractor to Archer-Western Contractors, Ltd., Contract Number GS-03P-96-DXC-0017
02/15/01	A001072	Audit of Claim for Increased Costs: Archer-Western Contractors, Ltd., Contract Number GS-03P-96-DXC-0017
02/28/01	A010093	Preaward Audit of a Change Order Proposal: J. Kokolakis Contracting, Inc., Contract Number GS-02P-98-DTC-0056N
03/02/01	A010099	Preaward Audit of Multiple Award Schedule Contract: Security Engineered Machinery Company, Incorporated, Solicitation Number FCO-00-CORP-0000C

Date of Report	Audit Number	Title
03/07/01	A010100	Audit of Claim for Unresolved Change Orders: Archer-Western Contractors, Ltd., Contract Number GS-03P-96-DXC-0017
03/20/01	A001119	Audit of Forward Pricing Rates: J.A. Jones-GMO, LLC, Contract Number GS-02P-99-DTC-0006 & GS-02P-98-DTC-0088
03/29/01	A010169	Preaward Audit of Cost Plus Fixed Fee IDIQ Proposal: RS Information Systems, Inc., Solicitation Number GSC-TFMGD-00-3006
04/30/01	A010127	Audit of Billings under Contract Number GS06P99GZC0315: DKW Construction, Inc.
05/11/01	A010128	Preaward Audit of a Change Order Proposal: D.A.G. Floors, Inc., Subcontractor to J. Kokolakis Contracting, Inc., Contract Number GS-02P-98-DTC-0056N
05/18/01	A010157	Preaward Audit of a Claim: Owen, Melbye & Rohlff Building Partnership, Lease Number GS-09B-97243
05/23/01	A010160	Preaward Audit of Cost or Pricing Data: John Milner Associates, Inc., Solicitation Number 2PCB-CM-010174
05/30/01	A010175	Preaward Audit of Cost or Pricing Data: Caswell International Corporation, Contract Number GS-02F-0434D
05/31/01	A010118	Preaward Audit of a Claim for Increased Costs: Amelco Construction, Roybal Federal Building & Courthouse, Los Angeles, California, Contract Number GS-09P-98-KTC-0020
06/06/01	A000965	Limited Scope Postaward Audit of Multiple Award Schedule Contract for the Period July 1, 1999 Through December 31, 1999: Franklin Covey, Contract Number GS-14F-9729C
06/19/01	A001113	Limited Scope Postaward Audit: Voyager Fleet Systems, Inc., Contract Number GS-23F-98006 for the Interim Period November 30, 1998 Through December 31, 2000
07/03/01	A010168	Audit of Claim for Increased Costs: C.W. Fentress J.H. Bradburn and Associates, P.C., Contract Number GS-07P-91-JXC-0062
07/10/01	A010201	Preaward Audit of Multiple Award Schedule Contract: ABM Federal Sales, Solicitation Number FCGE-C1-00-0001-B
07/31/01	A001055	Preaward Audit of a Claim: Heritage Air Systems, Inc., Subcontractor to Turner Construction Company, Contract Number GS-02P-95-DTC-0014

Date of Report	Audit Number	Title
08/14/01	A010222	Preaward Audit of Architect and Engineering Proposal: Perkins and Will, Inc., Solicitation Number GS-09P-00-KTC-0088
08/16/01	A010122	Interim Postaward Audit of Multiple Award Schedule Contract: ABM, Inc., Contract Number GS-26F-1002B
08/30/01	A010192	Postaward Audit of Industrial Funding Fee: Broadway Sporting Goods Co., Inc., Contract Numbers GS-07F-9870H and GS-07F-8552C
09/05/01	A010193	Audit of Claim for Increased Costs: Woodcraft Manufacturing, Inc., Contract Number GS-04P-96-EXC-0020
09/07/01	A010183	Audit of Claim for Increased Costs: Avalotis Corporation, Contract Number GS-04P-96-EXC-0020
09/17/01	A010221	Preaward Audit of Multiple Award Schedule Contract: Konica Business Technologies, Inc., Solicitation Number FCGE-C100-0001-B
09/26/01	A010253	Price Adjustments on Multiple Award Schedule Contract: TransUnion Corporation, Contract Number GS-22F-9602D for the Interim Period November 1, 2001 Through April 30, 2005
09/26/01	A010224	Preaward Audit of Multiple Award Schedule Contract: Oce Office Systems, Solicitation Number FCGE-C1-00-0001-B
09/27/01	A010206	Audit of Actual Cost Incurred to Determine Shared Savings Under Phase I of Contract Number GS-04P-97-EXC-0005: Whiting-Turner Contracting Company
09/28/01	A010254	Audit of Payments: Paragon Systems Contract Number GS-04P-98-EYC-0117
09/28/01	A010252	Limited Scope Postaward Audit Review of Industrial Funding Fee Remittances: ABM, Inc., Various GSA Multiple Award Schedule Contract Numbers

Date of Report	Audit Number	Title	Projected Final Action Date
Internal A	udits		
12/02/96	A63019	Audit of the PAPCAP Price Adjustments	12/15/03
03/30/98	A83007	Follow-up Review of the Contract Workload Management	04/15/03
09/30/98	A72705	Arthur Andersen LLP, Fiscal Year 1997 Comments and Suggestions for Consideration (Management letter)	Being revised
03/24/99	A995025	Audit of Security Measures for New and Renovated Federa Facilities	04/15/03
07/15/99	A82706	PricewaterhouseCoopers LLP Management Letter, Fiscal Year 1998 Financial Statement Audit	01/15/04
09/24/99	A83602	GSA's Information Systems Security Has Not Kept Pace With Increasing Internet and Intranet Risks	Being revised
09/30/99	A995016	Security Weaknesses Place GSA's Local Area Networks at Undue Risk	e Being revised
03/28/00	A995175	Audit of the Federal Protective Service's Contract Guard Program	n 11/15/02
03/31/00	A995010	PBS Needs to Complete STAR Development and Implement Management and System Controls to Fully Realize Improved Capabilities	
08/02/00	A995201	PricewaterhouseCoopers LLP Management Letter Fiscal Yea 1999 Financial Statement Audit	r 01/15/03
03/21/01	A001063	Review of Internal Controls Over Smart Cards	Being revised
03/27/01	A000968	Review of Operating Equipment Inventories: Public Buildings Service, New England Region	s 10/15/02
05/29/01	A001012	PricewaterhouseCoopers LLP Fiscal Year 2000 Interim and Year End Management Letters	- 03/15/03
06/21/01	A000811	GSA's Increasing use of Electronic Commerce Systems Requires Improved Security	s 11/15/02
09/06/01	A010091	Audit of PBS' Asbestos Management Program in the Nationa Capital Region	01/15/03

Date of Report	Audit Number	Title	Projected Final Action Date
09/18/01	A001112	Audit of PBS's Fire Safety Activities	01/15/03
09/28/01	A010044	Audit of the Public Buildings Service's Asset Business Plans	06/15/03

#### Appendix IV-Delinguent Debts

The GSA Office of the Chief Financial Officer provided the following information.

#### GSA Efforts to Improve Debt Collection

During the period April 1, 2002 through September 30, 2002. GSA efforts to improve debt collection and reduce the amount of debt written off as uncollectible focused on upgrading the collection function and enhancing debt management. These activities included the following:

- From April 1, 2002 through September 30, 2002, GSA Finance Centers referred over \$1.4 million of delinquent non-Federal claims to the U.S. Department of the Treasury (Treasury) for crossservicing collection activities. Collections on these claims exceed \$170 million. Administrative offsets have resulted in additional collections of \$6.6 million. GSA also collects non-Federal claims using Pre-Authorized Debits (PADs). From April 1, 2002 to September 30, 2002, 22 PADs totaling \$9,675 were processed.
- GSA also successfully negotiated settlements and collected over \$1.3 million in delinquent billings from the National Institute for the Blind/National Institute for the Severely Handicapped (NIB/NISH) contractors.
- · Persistent claims coordination among regional contracting officers, Treasury, and our Finance Centers continues to strengthen our claims collection efforts.

- Efforts continue to enhance the Accounts Receivable Claims System and the Billing Accounts Receivable Tracking system, making them better tools for collection technicians and enabling them to provide better service to customers.
- GSA has been working with Treasury's Financial Management Service to remove all non-paying claims over 2 years old from open receivables. This will give us a clearer picture of our workload and help us concentrate on collectible receivables. We are also implementing a plan to review and contact delinquent accounts on a quarterly basis. This will ensure every effort has been made to collect a debt before it becomes 2 years old and is written off as uncollectible.
- GSA is developing a better process to ensure restitution payments are properly accounted for and booked in a timely manner. The Finance Centers were not being notified when restitution was ordered and monthly installment payments were coming to GSA unidentified. We were not able to determine when money was due GSA or how to apply the payments. With these new procedures, the Finance Centers will be notified when restitution is ordered by a court and where to book the collections. If a debtor stops making payments, we will notify the Department of Justice and then forward the claim to Treasury for collection cross-servicing and inclusion in the Treasury Offset Program.

#### Non-Federal Accounts Receivable

	As of April 1, 2002	As of September 30, 2002	Difference
Total Amounts Due GSA	\$22,031,650	\$18,534,176	(\$3,497,474)
Amounts Delinquent	\$13,522,950	\$13,110,933	(\$ 412,017)
Total Amount Written Off as Uncollectible Between 4/01/02 and 9/30/02	\$1,111,412		

### Appendix V-Reporting Requirements

The table below cross-references the reporting requirements prescribed by the Inspector General Act of 1978, as amended, to the specific pages where they are addressed. The information requested by the Congress in Senate Report No. 96-829 relative to the 1980 Supplemental Appropriations and Rescission Bill and the National Defense Authorization Act is also cross-referenced to the appropriate page of the report.

equirement	Page
spector General Act	
Section 4(a)(2) - Review of Legislation and Regulations	
Section 5(a)(1) - Significant Problems, Abuses, and Deficiencies	
Section 5(a)(2) - Recommendations with Respect to Significant Problems, Abuses, and Deficiencies	
Section 5(a)(3) - Prior Recommendations Not Yet Implemented	
Section 5(a)(4) - Matters Referred to Prosecutive Authorities	
Sections 5(a)(5) and 6(b)(2) - Summary of Instances Where Information Was Refused	None
Section 5(a)(6) - List of Audit Reports	50
Section 5(a)(7) - Summary of Each Particularly Significant Report	
Section 5(a)(8) - Statistical Tables on Management Decisions on Questioned Costs	
Section 5(a)(9) - Statistical Tables on Management Decisions on Recommendations That Funds Be Put to Better Use	40
Section 5(a)(11) - Description and Explanation for Any Significant Revised Management Decision	None
Section 5(a)(12) - Information on Any Significant Management Decisions with Which the Inspector General Disagrees	None
enate Report No. 96-829	
Resolution of Audits	39
Delinquent Debts	
ational Defense Authorization Act, Public Law 104-106, 5 U.S.C. App. 3,	<b>§ 5 note</b>

### Notes

### Notes

### Notes